

Lead the charge... install a battery

Eligible households can claim a discount on the cost of a solar battery, up to a maximum rebate of \$3,500.



Why install a solar battery?



Save up to \$640 per year on your energy bills

(based on a typical household)



Save up to \$3,500 upfront on your battery system



Help create solar industry jobs



Tackle climate change

About the battery rebate

The Solar Homes Program is supporting eligible Victorian households to install a solar battery, by providing a rebate of up to \$3,500. Your solar retailer will claim the rebate on your behalf and the rebate amount will be deducted from the cost of your overall system and installation.

You are responsible for paying any outstanding balance directly to your solar retailer once installed. Interest-free loans are not on offer under the solar battery rebate.

Eligibility criteria

To be eligible for a battery rebate you must meet all of the following criteria:

- » the property already has solar PV panels with a capacity equal to or greater than 5kW or is arranging to have one installed in conjunction with the solar battery installation
- » you are the owner-occupier of the property where the system is to be installed
- » you have not already received a rebate as an owner-occupier under the Solar Homes Program
- » the combined household taxable income of all owners is less than \$180,000 a year (based on your Australian Tax Office Notice of Assessment)
- » it is an existing property, valued at under \$3 million based on the current council rates notice
- » the property address has not previously taken part in the Solar Homes Program

- » pre-approval is obtained from your Distributed Network Service Provider (DNSP) to safely connect a battery to the grid
- » the energy storage solution is listed on Solar Victoria's Approved Battery List and the property does not have an existing energy storage system
- » you agree to receive information from your Distribution Network Service Provider about taking part in battery trials to maximise the value households get from them.

Our Customer Service team can confirm if a property has previously participated in the Solar Homes Program.

Once you're confident that your property fits the eligibility criteria, you should start researching solar retailers who are authorised to take part in the program and can meet your energy needs.

Authorised retailers can be found at www.solar.vic.gov.au/find-authorised-retailer

Batteries installed before 1 July 2019 are not eligible for a rebate.

How to apply

Step 1

Inform yourself

Before you sign a contract for solar, you should be sure that you understand the rebate process and eligibility criteria.

When you have researched the different types of batteries on Solar Victoria's approved products list (www.solar.vic.gov.au/approved-products) and identified the authorised solar retailer you want to use, contact them to obtain a quote.

Step 2

Get a written quote from an authorised solar retailer

Your authorised solar retailer will need to provide you with a written quote that contains the information you need to make an informed decision. They will also upload your quote into the Solar Victoria Portal (the Portal) which will enable you to start the online eligibility process.

You will receive an email notification from the Portal informing you that your quote has been uploaded.

Applicants must be aware that the retailer must obtain approval from the Distribution Network Service Provider (DSNP) before they can upload a quote and complete the Provider Statement on the Portal. This approval may take some time to obtain.

Solar Victoria does not recommend signing a quote acceptance or paying a deposit before receiving your rebate eligibility confirmation.

As a minimum, it is recommended, you confirm with your retailer that any deposit is fully refundable.

Step 3

Get your eligibility number and QR code

As the customer, you will need to apply for eligibility via the Solar Victoria Portal. Your solar retailer cannot apply for an eligibility number on your behalf.

Once you have accessed the Portal, you can select the quote provided to us by your retailer and use that as the starting point to assess your eligibility.

Once you are confirmed as eligible, Solar Victoria will provide you with a unique eligibility number and QR code that must be scanned by your installer in order to proceed with your installation.

Without the eligibility number and QR code, the installation cannot proceed.

Documentation required to prove eligibility

When you're ready to apply via the Portal you will need to provide copies of the following documents:

- » proof of income
- » proof of property ownership

Be sure that you have your paperwork handy.

Your retailer must obtain approval from the DSNP before they can upload a quote on the Portal. You should check with your retailer that pre-approval has been given.

Evidence of property ownership could be a local council rates notice or contract of sale.

Proof of income documentation is required for each person named as an owner on your local council rates notice. For instance, if there is more than one owner of the property, we require proof of income for all listed owners. You will need to provide proof of income documents for each person from the same financial year.

If you didn't receive a taxable income, you need to complete a signed Statutory Declaration that states your income amount (e.g. \$0) for the financial year.

For a list of accepted proof of income documents visit www.solar.vic.gov.au/how-to-apply.

Contact us

You can find more information on the program at www.solar.vic.gov.au or call our Customer Service team on 1300 376 393 (during business hours).



If you'd like to speak to us in your language you can access free phone translation services by calling the National Translating and Interpreting Service on 131 450.

© The State of Victoria Department of Environment, Land, Water & Planning 2021

Disclaimer

This publication may be of assistance to you but the State of Victoria and its employees do not guarantee that the publication is without flaw of any kind or is wholly appropriate for your particular purposes and therefore disclaims all liability for any error, loss or other consequence which may arise from you relying on any information in this publication.

Accessibility

If you would like to receive this publication in an alternative format:

Please contact Solar Victoria at comms@team.solar.vic.gov.au

This document is also available on the internet at solar.vic.gov.au